

How to activate your SMART/TNT MNP SIM

January 2022



Here are a few things to ensure before activating your MNP SIM:

1. Your mobile device is Smart-locked or open-line.
2. You have inserted a **5G-Ready Smart/TNT MNP SIM** in your mobile device.
3. Your mobile data is turned off.
4. You have received the instruction SMS below:

To activate your MNP SIM, dial *123# and select 3. If upgrading to LTE/5G, insert your SIM to the old device SIM slot, dial *123# and select 2.

POSTPAID

STEP 1:
Dial *123#

4:15 ▲

Phone

+ Add to Contacts

*123#

1	2	3
Q.O	ABC	DEF
4	5	6
GHI	JKL	MNO
7	8	9
PQRS	TUV	WXYZ
*	0	#
	+	

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STEP 2:
Select 3. Activate MNP SIM & Other Services

A GigaHello to you! What would you like to do?

1. Choose your New Smart/TNT number
2. Upgrade to LTE/5G
3. Activate MNP SIM & Other Services

3

Cancel | Send

STEP 3:
Select 1. Mobile Number Portability

Choose your preferred transaction

1. Mobile Number Portability
0. Back

1

Cancel | Send

STEP 4:
Enter your Mobile Number

Please enter your 11-digit Mobile Number (e.g. 09051234567):

09051234567

Cancel | Send

STEP 5:
Enter your USC

Please enter your 9-digit Unique Subscriber Code (USC):

734458727

Cancel | Send

STEP 6:
Type 1 to confirm

Thank you! Please type 1 to confirm. Once confirmed, rest assured we will process your request and a welcome SMS will be sent to you within an hour.

1. Confirm

1

Cancel | Send

Porting confirmation will be received

1/2 Awesome! Thank you for choosing Smart Signature! We have successfully processed your Mobile Number Porting request.

2/2 You may now start using your plan. Please check your plan summary in the GigaLife app.

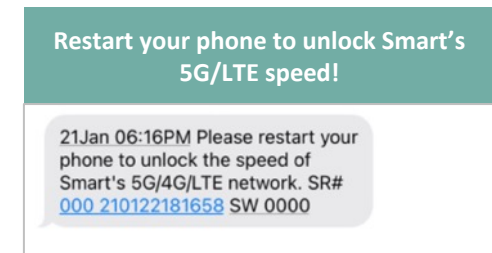
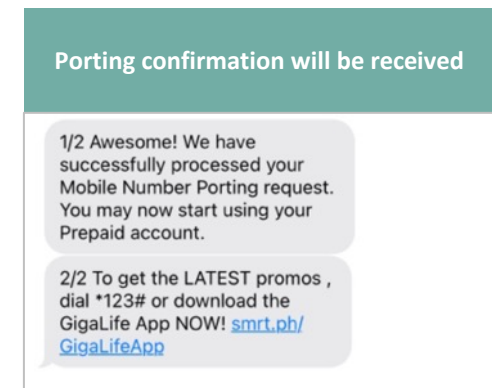
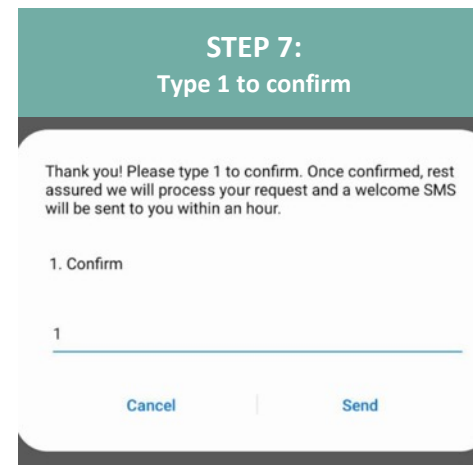
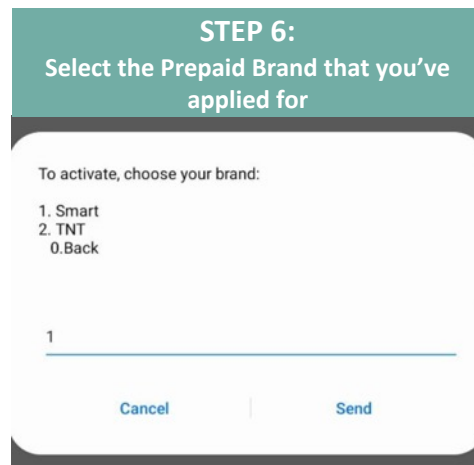
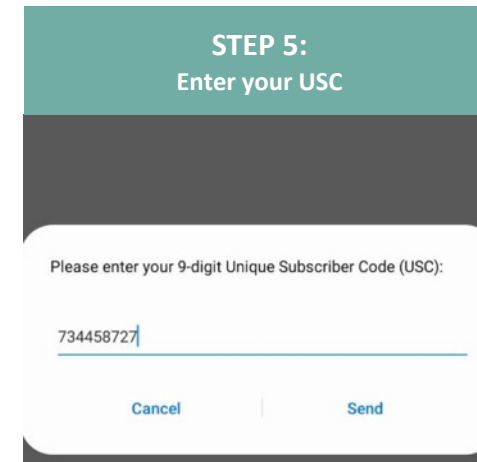
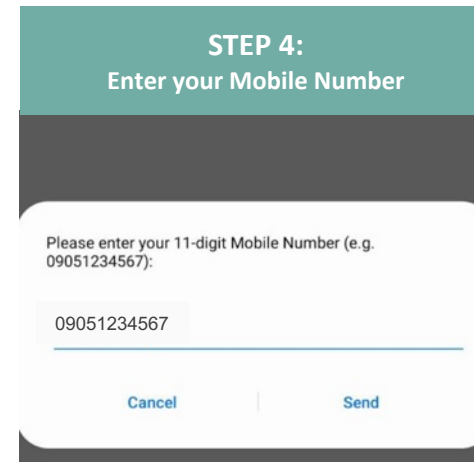
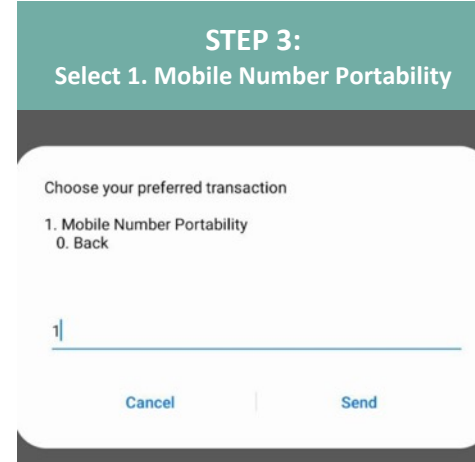
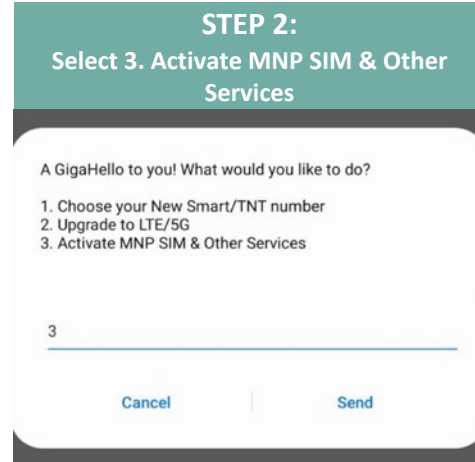
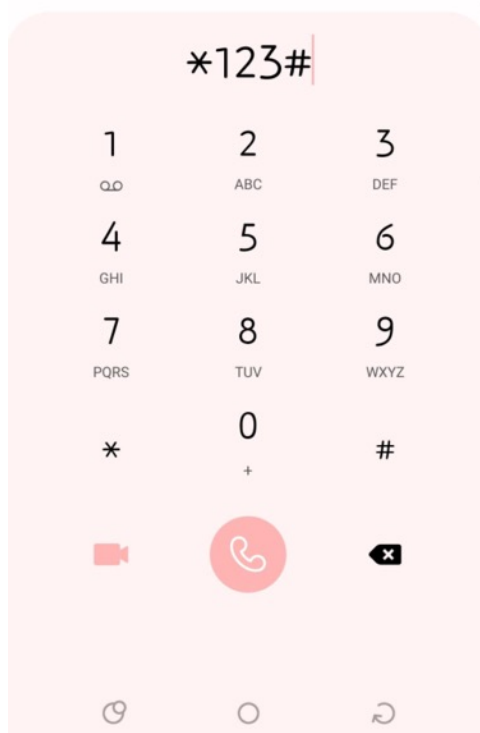
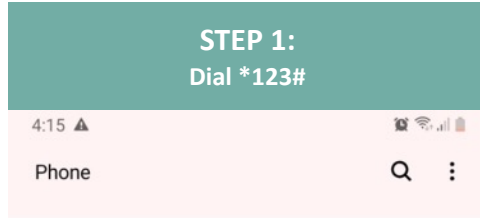
4:02 PM

Restart your phone to unlock Smart's 5G/LTE speed!

21Jan 04:08PM Please restart your phone to unlock the speed of Smart's 5G/4G/LTE network. SR# 000 210122160824 SW 0000

4:08 PM

PREPAID



Thank you!